



SAFE
QUICK
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MultiVault

GV2000S
GV2000D
GVB2000



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Safe To Armed In Seconds™

Leaders in Responsible Firearm Storage

Since 1990, GunVault has been an industry leader and innovator of quick access personal safes. We pride ourselves on our commitment to manufacture a responsible firearm storage solution with the highest in quality and patented design. At GunVault we stand behind our products. We understand that in a time of crisis you rely on the security and protection GunVault provides.

Thank you for your trust and welcome to the GunVault family.



A SAFER WAY OF LIVING®

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Quick Start Guide

Need a quick start solution so you can begin using your MultiVault? We've got you covered. Our easy quick start guide will help you setup your safe in no time.

»» Quick Battery Installation

When installing or replacing your battery, always hold the battery connecting cap while disconnecting or attaching. Do not pull on the power cables, this could cause the power supply to become disconnected from the lock. The lock manufacturer highly recommends the use of either a Duracell or Energizer 9V alkaline battery with an expiration date of 5 years into the future.

Step 1: Open the unit by using the provided backup keys.

Step 2: Reach inside the unit and carefully pull the interior roof foam from back to front until the battery holder is exposed. Be sure to not detach the interior foam completely from the unit.

Step 3: Connect the recommended 9V alkaline battery to the power cable inside the battery holder. When the battery is connected you will hear a single beep signaling that unit is powered.

Step 4: After you have connected the battery to the power cable you will need to press the battery into the holder for a secure fit.

»» Quick Programming

For Digital Unit Only

This is not a numeric keypad, you cannot program digits. An access code is a series of entries on the keypad. An entry is a single press of one or more buttons at the same time. Leave the unit door open while you program your safe.

Step 1: Open the unit by using the provided backup keys or factory default code which is a single sequential press of each button starting from left to right.

Step 2: Press and hold the *Learn* button located on the unit. A beep will sound and the indicator light will turn green and remain illuminated. This will indicate that the enrollment procedure has been initiated.

Step 3: The indicator light will remain activated as you enter the new access code. The code can be a minimum of three entries or maximum of six entries.

Step 4: Press and hold the *Learn* button a second time until the indicator light beeps, turns red and remains illuminated. Re-enter new access code.

Step 5: Press and hold the *Learn* button one last time until the indicator light turns green and beeps six times. If the indicator light flashes red and beeps six times an error has occurred and you will need to repeat steps 2-5.

Step 6: Now your unit is programmed and ready to use.

»» Quick Programming For Administrator Fingerprint

New units are set in DEMO mode, meaning the unit can be opened without a fingerprint by pressing the *Start* button, which is the button located in the middle finger slot on the keypad. The first two fingerprints enrolled are the administrators. They allow for the enrollment of additional users or fingerprints.

Step 1: Open the unit by pressing the *Start* button located in the middle finger imprint of the No-Eyes® keypad, or the slot to the right of the fingerprint scanner.

Step 2: While the indicator light is flashing, press and hold the *Start* button a second time, the first button to the right of the scanner, until the indicator light remains red and the optical scanner, illuminates blue. Once the optical scanner illuminates you will need to immediately release the *Start* button.

Step 3: Place your finger over the scanner then press and release the *Start* button until the indicator light illuminates green and beeps twice. This indicates a successful fingerprint enrollment. If the unit flashes red this indicates an unsuccessful reading and you will need to repeat steps 2 and 3.

Step 4: Test your unit to ensure your that fingerprint was successfully programmed.

Step 5: To add additional administrative fingerprints repeat all steps.

Step 6: Now you are ready to use your safe.

Safe To Armed In Seconds™



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FOR FAQ'S, VIDEO TUTORIALS, AND MORE.

Product Features

(MultiVault Standard/Multivault Deluxe)

1. DC Power Jack
(Deluxe Model Only)

2. Keyport

3. Digital Keypad

4. Interior Shelf

5. *Delete* Button

6. Battery Holder
(Inside the unit)

7. Indicator light

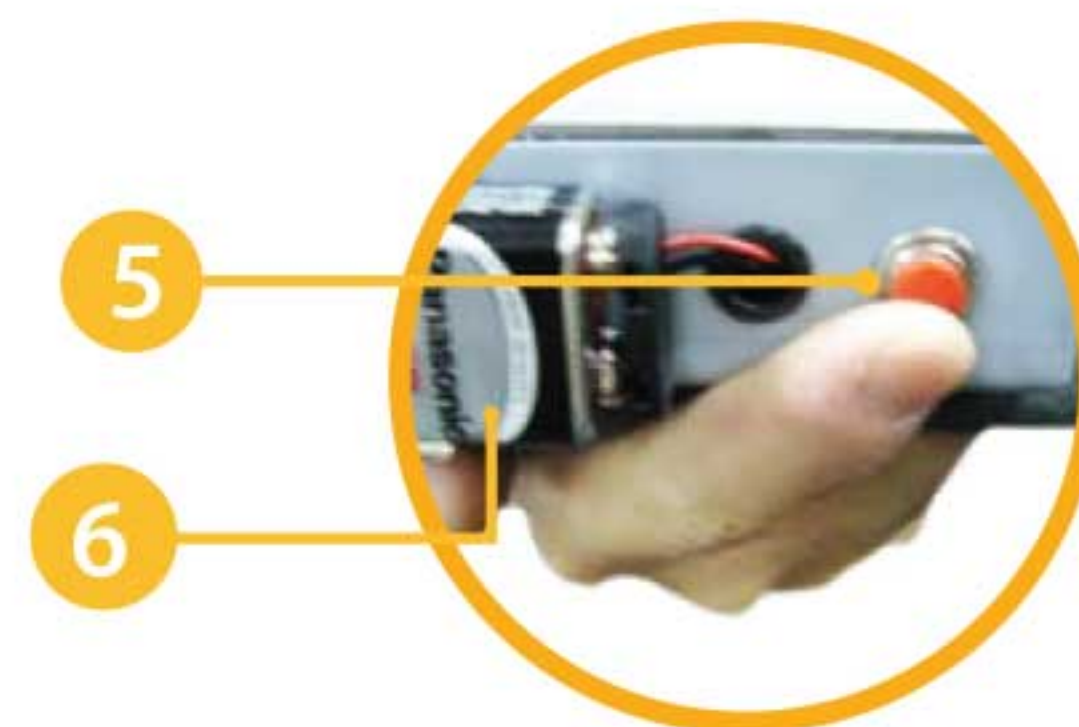
8. Mounting Holes:
(2) Key-Slot holes and
(4) Round Holes

9. Internal Courtesy Light
(Deluxe Model Only)

10. *Learn* Button
(Located on the inside
top panel of the unit)

11. AC/DC Power Supply Cable
(Deluxe Model Only)

12. Backup keys



»» Battery Installation

Always hold the battery connection cap while disconnecting or attaching a new battery. Do not pull on the power cables as this could cause the power supply to become disconnected from the lock.

Step 1: Open the unit using the backup keys provided.

Step 2: Reach inside the unit and carefully pull the interior roof foam from back to front until the battery holder is exposed. Be sure to not detach the interior foam completely from the unit.

Step 3: Connect the recommended 9V alkaline battery following the Positive (+) and Negative (-) guides on the connecting cap on the plug-in cable inside the battery holder.

Step 4: When the battery is connected you will hear a single beep signaling that the unit is powered.

Step 5: After you have connected the battery to the cable you will need to reposition the battery into the holder for a secure fit.

***The lock manufacturer highly recommends the use of either a Duracell or Energizer 9V alkaline battery with an expiration date of 5 years into the future.**

»» Programming For Administrator Fingerprint

For Biometric Keypads

New units are set in DEMO mode, meaning the unit can be opened without a fingerprint by pressing the *Start* button, which is the button located in the middle finger slot on the keypad. The first two fingerprints enrolled are the administrators. They allow for the enrollment of additional users or fingerprints.

Step 1: Open the unit by pressing the *Start* button located in the middle finger imprint of the No-Eyes keypad, or the slot to the right of the fingerprint scanner.

Step 2: While the indicator light is flashing, press and hold the *Start* button a second time, the first button to the right of the scanner, until the indicator light remains red and the optical scanner, illuminates blue. Once the optical scanner illuminates you will need to immediately release the *Start* button.

Step 3: Place your finger over the scanner then press and release the *Start* button until the indicator light illuminates green and beeps twice. This indicates a successful fingerprint enrollment. If the unit flashes red this indicates an unsuccessful reading and you will need to repeat steps 2 and 3.

Step 4: Test your unit to ensure your that fingerprint was successfully programmed.

Step 5: To add additional administrative fingerprints repeat all steps.

Step 6: Now you are ready to use your safe.

Resetting Passcode for Digital Keypad

Step 1: Open the unit by using either your backup keys or current access code and locate the *Learn* button, which can be found on the interior panel of the unit.

Step 2: Use steps 3-7 in the **Programming Digital Keypad** section to change your current combination.

Step 3: Now you have successfully reprogrammed your safe.

Safety Feature Section for Digital Units

Tamper Detection

Entering an invalid access code triggers the Tamper Detection feature.

Step 1: Press and hold down buttons '2' and '3' for five seconds to initiate the Tamper Detection indicator.

Step 2: If tampering has been detected the indicator light will remain red until buttons '2' and '3' are released.

Step 3: If tampering was not detected the indicator light will remain green until buttons '2' and '3' are released.

Low Battery Warning Indicator

Step 1: When your unit has low battery the unit indicator light will flash red and beep six times. Depending on how low the battery is the unit may sound when releasing the lock. If the battery is too low the indicator light will start flashing red and beep continuously until battery is removed from the unit. If the battery is completely depleted you will only hear a light humming sound.

Step 2: Replace battery by using steps in section labeled **Battery Installation**.

*The low battery indicator only goes off when you are in the process of opening your unit.

Security Sleep Mode

- After six incorrect entries the **Security Sleep Mode** feature will be triggered and will lockout any new keypad entries for two minutes. When Security Sleep Mode is activated and a button is pressed the indicator light will flash red and beep three times.
- To verify that the **Security Sleep Mode** is deactivated wait two minutes and then test your unit by slowly typing in your combination. If the indicator light flashes green your combination has been accepted and the unit will open. If the indicator light flashes red your combina-

tion is incorrect and you will need to try again. If you have forgotten or lost your combination please follow the instructions in the section labeled **Programming Digital Keypad**. Your backup key will be required if reprogramming is needed.

Audio Control

This feature turns audio for unit on and off.

Step 1: Open the unit and locate the *Learn* button on the interior roof of the unit.

Step 2: Press and hold the *Learn* button three times for two seconds each time. If done properly the indicator light will flash green and beep three times. Once this occurs release the *Learn* button.

Step 3: Now you have successfully activated/deactivated the mute feature.

Added Features for Deluxe Units

Motion Detection Alarm

The alarm will be triggered after six incorrect keypad entries or if the unit is moved or disturbed. To deactivate the alarm you must enter a valid code. If the alarm is not disabled after two minutes the unit will go into battery saver mode and only sound once per minute until a valid code is entered. This feature must be reactivated after every time the alarm is triggered.

Step 1: Press and hold buttons '1' and '4' simultaneously for five seconds.

Step 2: The unit will beep continuously for ten seconds.

Step 3: Now you have successfully activated the Motion Detection Alarm.

»» Setting the Sensitivity Level for Motion Detection Alarm

The Motion Detection Alarm has four levels of sensitivity. Level one is the most sensitive and level four is the least sensitive. The factory default sensitivity setting is programmed to level two.

Step 1: Press and hold the *Learn* button for two seconds. The indicator light will flash green and beep.

Step 2: Press and hold the *Learn* button again and wait for the green light and beep.

Step 3: Press the appropriate button on the keypad for your desired sensitivity level. To set the unit at max sensitivity press the button closest to the indicator light, or the button on the far left. To set the unit to the lowest sensitivity level press the button furthest away from the indicator light, or the button on the far right.



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»» AC/DC Power Adapter for External Power Source

The External AC/DC power supply is not a battery charger. It is an external power supply to be used only when the batteries are installed.

- When the unit battery is low use the external AC/DC power supply cable to power the unit while you replace the battery. This will help you avoid the loss of power as well as prevent a computer memory reset to the unit.
- Insert the external AC/DC power supply cable into the D/C power jack located on the exterior side of the unit.
- The unit will remain powered as you replace and reinstall the recommended 9V alkaline battery.
- Once the battery has been replaced, remove the external AC/DC power supply cable from the unit.

»» Interior Courtesy Light

- The interior courtesy light activates for five seconds when the safe door is opened. The light will illuminate the contents of your safe making it easier to access even in the dark.

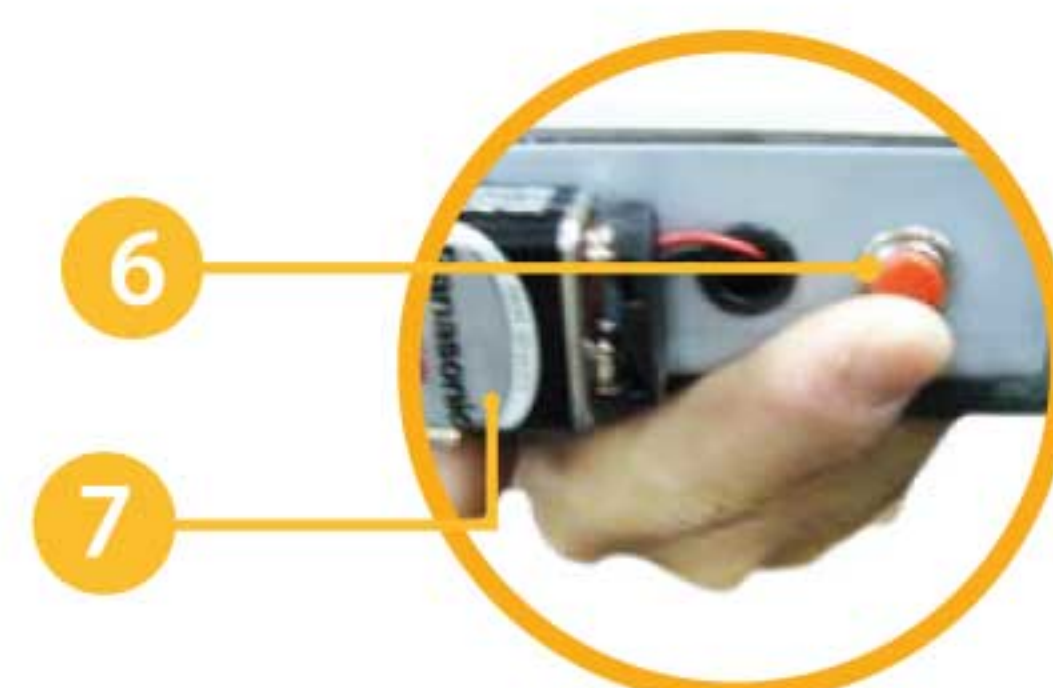


Product Features



(For Biometric MultiVault)

1. Keyport
2. Biometric Optical Scanner
3. Start Button
4. Indicator light
5. Interior Shelf
6. **Delete** Button
7. Battery Holder
(Located on the inside top panel of the unit)
8. DC Power Jack
(Deluxe Model Only)
9. Mounting Holes:
(2) Key-Slot holes and
(4) Round Holes
10. Internal Courtesy Light
11. AC/DC Power Supply Cable
12. Backup keys



»» Battery Installation

Always hold the battery connection cap while disconnecting or attaching a new battery. Do not pull on the power cables, this could cause the power supply to become disconnected from the lock.

Step 1: Open the unit by using the provided backup keys.

Step 2: Reach inside the unit and carefully pull the interior roof foam from back to front until the battery holder is exposed. Be sure to not detach the interior foam completely from the unit.

Step 3: Connect the recommended 9V alkaline battery following the Positive (+) and Negative (-) guides on the connecting cap.

Step 4: When the battery is connected you will hear a single beep signaling that the unit is powered.

Step 5: After you have connected the battery to the cable you will need to press the battery into the holder for a secure fit.

***The lock manufacturer highly recommends the use of either a Duracell or Energizer 9V alkaline battery with an expiration date of 5 years into the future.**

»» Programming For Administrator Fingerprint

New units are set in DEMO mode, meaning the unit can be opened without a fingerprint by pressing the *Start* button, which is the button located in the middle finger slot on the keypad. The first two fingerprints enrolled are the administrators. They allow for the enrollment of additional users or fingerprints.

Step 1: Open the unit by pressing the *Start* button located in the middle finger imprint of the No-Eyes keypad, or the slot to the right of the fingerprint scanner.

Step 2: While the indicator light is flashing, press and hold the *Start* button a second time, the first button to the right of the scanner, until the indicator light remains red and the optical scanner, illuminates blue. Once the optical scanner illuminates you will need to immediately release the *Start* button.

Step 3: Place your finger over the scanner then press and release the *Start* button until the indicator light illuminates green and beeps twice. This indicates a successful fingerprint enrollment. If the unit flashes red this indicates an unsuccessful reading and you will need to repeat steps 2 and 3.

Step 4: Test your unit to ensure your that fingerprint was successfully programmed.

Step 5: To add additional administrative fingerprints repeat all steps.

Step 6: Now you are ready to use your safe.

»» Programming Additional Users

Leave the unit door open while you program your safe.

Step 1: After enrolling the first two administrator fingerprints open the unit by using the biometric scanner.

Step 2: While the indicator light is flashing press and hold the *Start* button which is located to the right of the optical scanner.

Step 3: While the optical scanner is illuminated place a new fingerprint on the scanner then press and release the *Start* button. Hold your fingerprint on the optical scanner until you hear one long beep and the indicator light flashes green. This indicates a successful enrollment. If you hear three long beeps and the indicator light flashes red your unit did not accept the fingerprint and you must start from the beginning.

Step 4: To enroll additional fingerprints repeat steps 2 & 3. The unit can enroll up to 15 different unique fingerprints.

Step 5: Test your unit to confirm that your fingerprint was accepted.

Step 6: Now you have successfully programmed additional users.

»» Opening Safe Using Biometric Optical Scanner

Step 1: Press the *Start* button, which is located to the right of the optical scanner in the middle finger imprint

of the keypad, to activate the unit. The unit will beep once and the optical scanner will remind illuminated.

Step 2: Using an previously enrolled fingerprint, place your finger comfortably on top of the optical scanner.

Step 3: The indicator light will flash green and beep twice signaling that your fingerprint was accepted. Your unit will now open.

***If indicator light flashes green then red your swipe was not accepted and you will need to try again.**

»» Resetting the Unit

Individual users cannot be deleted from the unit. All users must be deleted in order to get rid of any one individual fingerprint or to completely reset the unit. Once all fingerprints are wiped from the unit you must immediately reprogram an administrator fingerprint. If you do not reprogram your safe the unit will be placed into Demo mode and will open automatically with the push of the *Start* button.

Step 1: Open the unit by using either the biometric optical scanner or the backup keys that were provided. Locate the *Delete* button on the interior roof, to the left of the battery compartment.

Step 2: Press and hold the *Delete* button.

Step 3: While pressing the *Delete* button simultaneously press the *Start* button to activate the unit. The *Start* button is the button on the keypad immediately next to the optical scanner.

Step 4: Continue to hold the *Delete* button until the indicator light stops flashing green and red. Once the indicator light has stopped flashing you can release the *Delete* button.

Step 5: Successful completion of these steps will result in all of the programmed fingerprints being deleted.

Added Features for Biometric Units

»» Low Battery Warning Indicator

- When your unit has low battery the unit indicator light will flash red and beep six times when the correct combination is entered.
- Depending on how low the battery is, the unit may make a sound when releasing the lock. If the battery is too low the indicator light will start flashing red and beep continuously until battery is removed from the unit. If the battery is depleted completely you will hear only a humming noise when you attempt to access the safe.
- Replace your battery by using steps in section labeled **Battery Installation**.

»» Interior Courtesy Light

- The interior courtesy light activates for five seconds when the safe door is opened. The light will illuminate the contents of your safe making it easier to access even in the dark.

»» AC/DC Power Adapter for External Power Source

The External AC/DC power supply is not a battery charger. It is an external power supply to be used only when the batteries are installed.

- When the unit battery is low use the external AC/DC Power Supply cable to power the unit while you replace the battery. This will help you avoid the loss of power as well as prevent a computer memory reset to the unit.
- Insert the external AC/DC power supply cable into the D/C power jack located on the exterior side of the unit.
- The unit will remain powered as you replace and reinstall the recommended 9V alkaline battery.
- Once the battery has been replaced, remove the external AC/DC power supply cable from the unit.

»» Mounting Your MultiVault

Warning: Mounting the MultiVault with the door facing down will cause the contents to fall out when opened.

- Step 1:** Using the paper template provided drill starter holes into the desired mounting surface. Be sure to use the appropriate drill bit.
- Step 2:** Fasten the screws through the keyhole slots in the paper template leaving room between the head of the screw and the mounting surface.
- Step 3:** Glide the mounting keyhole slots on the unit over the screws.

- Step 4:** Lift the interior foam padding on the bottom of the unit and insert screws into the remaining holes. A minimum of three (3) screws must be used to mount the safe.
- Step 5:** Once all screws have been fastened smooth the interior foam lining back into place. Your unit is now securely attached to the mounting surface.

»» Security Cable Instructions Optional Accessory

“Knock-outs” are provided on both sides of the unit to allow the attachment of the security cable. Before you are able to use the security cable you must remove the small metal “knock-out” tab from the unit. To remove the knock-out the manufacturer recommends the use of a punch tool or nail and hammer. Do not allow the small metal piece to remain inside your safe. A pair of needle-nosed pliers is recommended when installing the hitch pin.

- Step 1:** First, loop the end of the security cable through the eye and around a sturdy surface.
- Step 2:** Then, insert the threaded mount through the hole in the safe.
- Step 3:** Hold the mount in place while you slide the star washer over the threaded end inside the safe.
- Step 4:** Secure the nut and tighten.
- Step 5:** Insert the Hitch Pin into the hole to ensure the nut in place.

Safes, Accessories and More

Loving your new GunVault safe and wanting to purchase more? Check out our website www.GunVault.com for special promotions, product information and more.

Safe Categories

- Digital Safes
- Biometric Safes
- AR Safes

Accessories

- Security cable
- MagVault

Vital Information

- Downloadable manuals
- How-to video tutorials
- Warranty registration
- Frequently asked questions
- And MORE



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Warnings

- ⚠ The backup key is for emergency use only in the event of fingerprint failure or forgotten passcode.
- ⚠ For Key Replacement visit the GunVault.com/product/key-replacement to complete the online key replacement form. In order to receive a replacement key you will need to know the key number associated with your unit. You can find this information on the unit engraved on the keyport.
- ⚠ Replace the batteries once a year regardless of whether or not the low battery indication is triggered.
- ⚠ The manufacturer recommends that you lightly coat the door hinge spring and door latch-loop with quality oil at least once a year.
- ⚠ Never spray anything into the latch mechanism as it can cause damage to the safe.
- ⚠ GunVault products delivered without a pre-arranged Return Authorization number may be returned to sender unopened, at owner expense. Fees may accrue.
- ⚠ Do not try to remove the key while in the turned position. This may cause damage to the unit or key.
- ⚠ The lock manufacturer highly recommends the use of either a Duracell or Energizer 9V alkaline battery with an expiration date of 5 years in the future.
- ⚠ Do not mount any GunVault product with the door facing down. The contents may fall out when the door is opened.
- ⚠ Never attempt to operate the safe with external power alone. Batteries MUST be installed before and during operation with the external power supply in order to avoid interruption of power and loss of access codes.
- ⚠ Never attempt to plug in a battery charger of any kind. Fire or explosion of batteries could result.
- ⚠ Never use rechargeable batteries of any kind in a GunVault safe. Their power characteristics are not compatible with the safe.
- ⚠ The AC/DC power supply specified is NOT a battery charger. It is an external power supply to be used only when batteries are installed.
- ⚠ Keep backup keys and access code combinations in a secure place away from children.
- ⚠ Do not store backup keys inside of safe.
- ⚠ Keep your safe closed and locked at all times when not in use.
- ⚠ Keep a record of your key number and serial number in a secure place separate from your safe.
- ⚠ Keep high-strength steel security cable in a secure place away from children.
- ⚠ Children should not play with or around safe at any time.
- ⚠ This safe or any other firearm storage device cannot take the place of other safety procedures, including advising children of the dangers of firearms.
- ⚠ The manufacturer of this product does not recommend, suggest, advise, promote or otherwise condone the ownership or use of firearms. We at GunVault believe the decision to own or use a firearm is a serious decision that should only be made by an adult who has carefully considered the risks and benefits of such a decision.
- ⚠ Never drink alcohol or use drugs while operating this safe or any firearm.
- ⚠ Never grab your firearm by the trigger when removing or placing into safe.
- ⚠ Always keep your firearm safety mechanism on while stored inside the safe.
- ⚠ Always follow the firearm safety rules set out by the firearm's manufacturer.
- ⚠ GunVault recommends that you obtain as much information as possible on firearm safety.
- ⚠ Always handle firearms as if they are loaded and ready to fire.
- ⚠ In order to enjoy the maximum security benefits of this safe it must be mounted in place.
- ⚠ Use of this product as a storage receptacle without mounting may compromise security of the safe.
- ⚠ Always hold the battery connection cap while disconnecting or attaching a new battery. Do not pull on the power cables as this could cause the power supply to become disconnected from the lock.
- ⚠ This product contains DEHP, a Phthalate chemical known to the State of California to cause birth defects and other reproductive harm.www.P65Warnings.ca.gov

GunVault's Exclusive 5 year Warranty

1. GunVault (the "Company") warrants to the original consumer (the "Purchaser") of any GunVault safe (the "GunVault safe") purchased after January 1, 2014 against any damage caused by fire, burglary or attempted burglary for a period of five (5) years from the date of purchase.
2. The Company warrants to the purchaser that the GunVault safe will be free from defects in workmanship and materials for a period of one (1) year from the date of purchase.
3. These warranties are not assignable or transferable to any other person.
4. Any damage to the GunVault safe as a result of misuse, tampering, abuse, neglect, accident, improper installation, modification, unauthorized service, destruction, or the alteration of the serial number, or use in violation of the instructions furnished by the Company will void this warranty.
5. The sole responsibility of the Company shall be limited to the repair or replacement (in its sole discretion) of any component of the GunVault safe which fails to conform to this warranty at no cost to the purchaser for the period of the warranty.
6. Contact the Company directly to obtain service under this warranty. If it becomes applicable to send a defective product to the Company, a Return Authorization Number must first be obtained from the company. In order to obtain service under this warranty, purchaser must provide the Company with the following items (a) proof of purchase, (b) police or fire department report, (c) photographs of damaged safe, and (d) written testimonial.
7. Products shipped without prior Return Authorization and Return Authorization Number may not be accepted, and the Company will not be responsible for their disposition and/or cost of return to the owner.
8. The Company will not assume any responsibility for any loss or damage incurred in shipping. All return authorized products should include a copy of the original invoice in order for this warranty to be honored.
9. This warranty is not an insurance policy. The Company is not responsible for any manner of damage to or theft of the Purchaser's GunVault safe or its contents.
10. We recommend that the warranty registration be completed online in order to validate this warranty.
11. Any implied warranties that the purchaser may have are limited to the duration of the warranties described above. There are no further warranties that extend or apply beyond the face hereof, and the company expressly disclaims and excludes any and all warranties of merchant ability or fitness for a particular purpose. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
12. Repair or replacement shall be the sole remedy for the purchaser under this warranty. The company shall not be liable for any direct, indirect, incidental or consequential damages, losses or expense arising from the use or misuse of the GunVault safe. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the limitation may not apply to you.
13. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.
14. This warranty is only valid in the United States. If outside of the U.S. we encourage you to contact your point of purchase for further warranty help.



Please visit GunVault.com for Replacement Promise details*

WARRANTY REGISTRATION INFORMATION

THIS IS NOT A REGISTRATION FORM

To submit your warranty registration go to GunVault.com/warranty/ or call our Customer Service Department at (800) 222 - 1055.

For key replacement visit the GunVault.com/product/key-replacement to complete the online key replacement form. In order to receive a replacement key you will need to know the key number associated with your unit. You can find this information on the unit engraved on the keyport.

PLEASE FILL OUT THE SECTION BELOW AND STORE
IN A SAFE LOCATION OUTSIDE OF YOUR UNIT.

SAFE MODEL:

PURCHASED FROM:

DATE OF PURCHASE:

SERIAL NUMBER:

(This number can be found inside unit)

KEY NUMBER:

(This number can be found on the backup keys)



Customer Support Hours:
Monday - Friday 5:00AM - 6:00PM (PST)
Saturday - Sunday 8:00AM - 12:00PM (PST)
Excluding Holidays
*Hours subject to change



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For Additional Support Visit:

GunVault.com

or call our Customer Support (800) 222 - 1055

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**ALPHA
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A Safe in Every Home[®]

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